

MESSAGE FROM THE PRESIDENT



Coronavirus (COVID-19)

Effective date: 8 July 2021

Replaces: Message from the President, 28 June 2021 - Coronavirus (COVID-19)

The Tribunal is monitoring the Commonwealth and State Governments' announcements and health advice relating to Coronavirus (COVID-19).

Changes to in-person hearings

In response to the latest COVID-19 health advice from the NSW Government, there will be no in-person hearings at NCAT until at least Monday 19 July 2021.

Matters will proceed by audio visual link (AVL) or telephone if possible. If you have not already been contacted by the registry with alternative arrangements please contact the registry on 1300 006 228.

Counter services

There will be no in-person registry counter service in Sydney CBD, Liverpool, Penrith, Parramatta and Wollongong until Monday 19 July 2021. Please make [contact by phone or email](#).

Check-in service

From Monday 12 July 2021 it is mandatory for people attending NCAT premises to check-in. Service NSW QR codes are on display at all locations, including registry counters and hearing rooms. Manual check-in is available for people without a digital device.

The data captured by the Service NSW COVID-Safe check-in is only used for the purposes of contact tracing by NSW Health.

Mask and face coverings

In response to the latest COVID-19 health advice, face masks are now compulsory in all NCAT premises.

Attending in person

Please do not attend an NCAT Registry or an in-person Tribunal hearing:

- If you have had close contact with **someone diagnosed with or suspected or confirmed as having Coronavirus (COVID-19)** in the last 14 days



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- If you are feeling unwell and experiencing any of the following symptoms - fever, cough, sore throat or shortness of breath

Registrars/Sheriff officers may deny entry or request any person to leave a building.

NSW Health advise that people should **stay at home if they are feeling unwell.**

For the latest updates from NSW Health visit their [website](#).

The Hon Justice Lea Armstrong
President
8 July 2021