

# MESSAGE FROM THE PRESIDENT



**NCAT**  
NSW Civil &  
Administrative  
Tribunal

## Coronavirus (COVID-19)

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**Effective date:** 21 April 2022

**Replaces:** Message from the President, 11 April 2022 - Coronavirus (COVID-19)

### Changes to in-person hearings

Measures and precautions are being taken to minimise the risk of transmission of COVID-19.

At present there are generally no in-person hearings at NCAT. Matters will proceed by audio visual link (AVL) or telephone.

NCAT will be resuming in-person hearings progressively in the coming months.

Your listing notice will advise you if your matter is in person. Do not attend in person if your matter is listed by AVL or telephone.

### Counter services

Do not attend an NCAT Registry if you do not need to.

Parties can continue to lodge applications online\* or by post. Submissions, evidence and other secondary material should be [lodged by post](#).

NCAT's phone line and online services remain operational during this time. Please phone 1300 006 228 for assistance.

\*Online applications are not available for all Division cases. Learn more about [applying online](#).

### Check-in service

People attending an NCAT hearing are required to check in to the hearing room. Service NSW QR codes are on display at all locations. Manual check-in is available for people without a digital device.

The data captured by the Service NSW COVID-Safe check-in is only used for the purposes of contact tracing by NSW Health.

### Mask and face coverings

People attending any NCAT premises are required to wear face masks.

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## Attending in person

People attending an NCAT hearing are required to check-in and wear a face mask.

NSW Health advise that people should **stay at home if they are feeling unwell**. Please do not attend NCAT if you have any of the COVID-19 symptoms listed on the [NSW Health website](#).

You should not be leaving home if you have been directed by NSW Health to self-isolate.

For the latest updates from NSW Health visit their [website](#).

**The Hon Justice Lea Armstrong**

**President**

21 April 2022