

MESSAGE FROM THE PRESIDENT



NCAT
NSW Civil &
Administrative
Tribunal

Coronavirus (COVID-19)

Effective date: 17 March 2022

Replaces: Message from the President, 8 February 2022 - Coronavirus (COVID-19)

Changes to in-person hearings

There will generally be no in-person hearings at NCAT until May 2022.

Matters will proceed by audio visual link (AVL) or telephone. In-person hearings can occur with prior approval of the President only in exceptional circumstances.

Counter services

Do not attend an NCAT Registry if you do not need to. NCAT is not currently conducting in-person hearings.

Parties can continue to lodge applications online* or by post. Submissions, evidence and other secondary material should be [lodged by post](#).

NCAT's phone line and online services remain operational during this time. Please phone 1300 006 228 for assistance.

*Online applications are not available for all Division cases. Learn more about [applying online](#).

Check-in service

People attending any NCAT premises are required to check-in. Service NSW QR codes are on display at all locations, including registry counters and hearing rooms. Manual check-in is available for people without a digital device.

The data captured by the Service NSW COVID-Safe check-in is only used for the purposes of contact tracing by NSW Health.

Mask and face coverings

People attending any NCAT premises are required to wear face masks.

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Attending in person

People attending any NCAT premises are required to check-in and wear a face mask.

NSW Health advise that people should **stay at home if they are feeling unwell**. Please do not attend NCAT if you have any of the COVID-19 symptoms listed on the [NSW Health website](#).

You should not be leaving home if you have been directed by NSW Health to self-isolate.

Registrars/Sheriff officers may deny entry or request any person to leave a building.

For the latest updates from NSW Health visit their [website](#).

The Hon Justice Lea Armstrong

President

17 March 2022