

# MESSAGE FROM THE PRESIDENT



**NCAT**  
NSW Civil &  
Administrative  
Tribunal

## Coronavirus (COVID-19)

---

**Effective date:** 13 October 2021

**Replaces:** Message from the President, 23 August 2021 - Coronavirus (COVID-19)

The Tribunal is monitoring the Commonwealth and State Governments' announcements and health advice relating to Coronavirus (COVID-19).

### Changes to in-person hearings

In response to the latest COVID-19 health advice from the NSW Government, there will generally be no in-person hearings at NCAT until February 2022.

Matters will proceed by audio visual link (AVL) or telephone. In-person hearings can occur with prior approval of the President only in exceptional circumstances.

### Counter services

Do not attend an NCAT Registry if you do not need to. NCAT is not currently conducting in-person hearings and counter services are restricted.

Parties can continue to lodge applications online or by post. Submissions, evidence and other secondary material should be [lodged by post](#).

NCAT's phone line and online services remain operational during this time. Please phone 1300 006 228 for assistance.

### Check-in service

From Monday 12 July 2021 it is mandatory for people attending NCAT premises to check-in. Service NSW QR codes are on display at all locations, including registry counters and hearing rooms. Manual check-in is available for people without a digital device.

The data captured by the Service NSW COVID-Safe check-in is only used for the purposes of contact tracing by NSW Health.

### Mask and face coverings

In response to the latest COVID-19 health advice, face masks are now compulsory in all NCAT premises.



## MESSAGE FROM THE PRESIDENT

### Attending in person

It is mandatory for people attending NCAT premises to check-in and wear a face mask.

NSW Health advise that people should **stay at home if they are feeling unwell**. Please do not attend NCAT if you have any of the COVID-19 symptoms listed on the [NSW Health website](#).

You should not be leaving home if you have been directed by NSW Health to self-isolate.

**Registrars/Sheriff officers may deny entry or request any person to leave a building.**

For the latest updates from NSW Health visit their [website](#).

**The Hon Justice Lea Armstrong**

**President**

13 October 2021