

MESSAGE FROM THE PRESIDENT



Coronavirus (COVID-19)

Effective date: 13 July 2021

Replaces: Message from the President, 8 July 2021 - Coronavirus (COVID-19)

The Tribunal is monitoring the Commonwealth and State Governments' announcements and health advice relating to Coronavirus (COVID-19).

Changes to in-person hearings

In response to the latest COVID-19 health advice from the NSW Government, there will be no in-person hearings at NCAT until lockdown restrictions are lifted.

Matters will proceed by audio visual link (AVL) or telephone if possible. If you have not already been contacted by the Registry with alternative arrangements please contact the Registry on 1300 006 228.

Counter services

There will be no in-person Registry counter service in Sydney CBD, Liverpool, Penrith, Parramatta and Wollongong until lockdown restrictions are lifted. Please make [contact by phone or email](#).

Temporary closure of NCAT Liverpool Registry

Due to the growing COVID-19 outbreak in south-west Sydney the NCAT Liverpool Registry is closed.

People who may have attended the Liverpool Registry to file documents should not physically attend another NCAT registry.

Parties can continue to lodge applications [online](#) or by [post](#). Submissions, evidence and other secondary material should be lodged by post.

NCAT's phone line and online services remain operational during this time. Please phone 1300 006 228 for assistance.

Check-in service

From Monday 12 July 2021 it is mandatory for people attending NCAT premises to check-in. Service NSW QR codes are on display at all locations, including registry counters and hearing rooms. Manual check-in is available for people without a digital device.



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The data captured by the Service NSW COVID-Safe check-in is only used for the purposes of contact tracing by NSW Health.

Mask and face coverings

In response to the latest COVID-19 health advice, face masks are now compulsory in all NCAT premises.

Attending in person

Do not attend an NCAT Registry if you do not need to. NCAT is not currently conducting in-person hearings and counter services are restricted.

NSW Health advise that people should **stay at home if they are feeling unwell**. Please do not attend NCAT if you have any of the COVID-19 symptoms listed on the [NSW Health website](#).

You should not be leaving home if you have been directed by NSW Health to self-isolate.

Registrars/Sheriff officers may deny entry or request any person to leave a building.

For the latest updates from NSW Health visit their [website](#).

The Hon Justice Lea Armstrong
President
13 July 2021