## **Contact us**

If you require this brochure in alternative formats or would like to provide feedback, please contact NCAT by:

### Post:

PO Box K1026, Haymarket NSW 1240

### Phone:

1300 006 228

**Telephone Interpreting Service (TIS):** 13 14 50

National Relay Service: 1300 555 727

Email: communications@ncat.nsw.gov.au

Website: www.ncat.nsw.gov.au

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## You can request disability assistance. Please ask our staff.

#### Arabic

يمكنك طلب المساعدة المتعلّقة بالإعاقة. يرجى سؤال موظفينا.

Chinese Simplified 您可以要求得到残障协助服务。 请询问我们的职员。

Chinese Traditional 您可以要求得到殘障協助服務。 請詢問我們的職員。

#### **Dinka** Yïn alëu ba thiëc kuony tënë koc niop. Alëu ba thiëc tënë koc kuany looi.

#### Farsi

شما مى توانيد كمك معلوليت درخواست كنيد. لطفاً از كارمندان ما بپرسيد.

#### Korean

장애 지원을 요청하실 수 있습니다. 직원에게 문의하세요.

#### Spanish

Puede solicitar ayuda para personas con discapacidad. Pregunte a nuestro personal.

#### Tamil

நீங்கள் உடல் ஊனமுற்றோர் உதவியைக் கோரலாம். தயவுசெய்து எங்கள் அலுவலரைக் கேளுங்கள்.

#### Thai

ท่านสามารถขอความช่วยเหลือสำหรับผู้ที่มีความพิการได้ โปรดสอบถามเจ้าหน้าที่ของเรา

#### Vietnamese

Quý vị có thể yêu cầu được giúp đỡ vì bị khuyết tật. Hãy hỏi nhân viên của chúng tôi.



# NCAT support for people with disability



# Language and disability support

NCAT aims to make its hearing rooms and proceedings safe and accessible for everyone, including:

- people who have a vision or hearing impairment
- people who have a physical or intellectual disability
- people who have a disability that are from a culturally and linguistically diverse background.





# **Request for support**

We want to make it easier for people with a disability to come to NCAT.

If you have a disability-related need, call NCAT on 1300 006 228 as soon as possible to discuss what you need and how we may be able to help you.

Where possible, the Registry will work with you to provide appropriate assistance during your visit.

# Services for people with disability at NCAT

NCAT may be able to provide a number of services for people with a disability, upon request. These need to be organised ahead of time.

Services may include:

- Hearing Loop/infra-red equipment for hearing amplification. Refer to NCAT publication Can you hear in the hearing room?
- Wheelchair access
- Auslan interpreter
- Relay interpreter
- Document format large print
- Document format electronic
- Information in Easy Read and in community languages.

If you are unable to attend the hearing because you have a health issue or live a long way from the hearing venue, you may ask to appear at the hearing by telephone or video conference. The Tribunal will then consider your request.